

## 102: PROFILE DEFINITION | QUESTIONNAIRE

### THE QUESTIONNAIRE

This questionnaire is part of the working activities of the European project ADLAB PRO, which is designed to produce training material for the creation of the professional audio describer. Your time and contribution to our research are invaluable, and we would like to thank you for accepting to participate as a respondent.

## TERMS OF PARTICIPATION

Please note that completing the questionnaire implies consent. It is important that you know that all of your responses will be strictly confidential and will be encoded in order to keep your anonymity in future publications and presentations. You have the right to abandon the survey at any time without any penalty.

## **INSTRUCTIONS**

Completing the questionnaire should take approximately 20 minutes. The questionnaire is divided into sections. All sections have additional space for you to include comments on anything you consider of importance and which we have not addressed.

### 2

# Funded by the Erasmus+ Programme of the European Union

## SECTION 1: DEMOGRAPHIC PROFILE ALL RESPONDENTS

This opening section of the questionnaire includes 8 questions on your demographic profile followed by a text box in which you can write your comments if you wish to do so.

	ountry do you live in?
	your mother tongue? own menu
	your age? 20-30 31-40 41-50 51-60 61-70 71-80
	your gender? Male Female
receive	the highest degree or level of school you have completed? If currently enrolled, highest degree d.  No schooling completed Primary Secondary Vocational BA/BSc MA/MSc PhD Other, please specify: Prefer not to answer
How wo	ould you describe your sight condition? Fully sighted Partially sighted Totally blind

Do you have a visual memory?		
□ Yes		
□ No		
☐ Other/comments		
Are you currently?		
☐ Audio describer		
☐ AD user		
☐ AD provider		
Is there anything you would like to add? (Optional)		

## SECTION 2: YOUR ACTIVITY AS AN AUDIO DESCRIBER

## **ONLY FOR AUDIO DESCRIBERS**

	ng have you been working as an audio describer (in any area of AD, e.g. film, TV, live events)?  Less than one year  1-5 years  6-10 years  11-15 years  16-20 years  over 20 years
	activity as an audio describer (multiple answers possible): Professional work (paid) Semiprofessional work (a small, token payment or payment in kind e.g. tickets) Voluntary work (no payment)
	pe of audio description were you trained in? (multiple answers possible)  I had no training  Film  TV  museum  theatre  opera  other live events  AD of teaching materials other, please specify:
= :	pe of products do you audio describe most often? (multiple answers possible) film TV museum theatre opera other live events AD of teaching materials other, please specify:

How much AD material have you produced in your career?  Less than 50 hours  51-150 hours  151-300 hours  Over 300 hours  Other/comment:	
Which of the following stages of the production process do you have experience with? (multiple answers possible)  Writing and/or revising the AD script Translating AD scripts Using machine translation with post-editing Voicing the AD Assisting at recording the AD with voice talents Mixing the AD with the original soundtrack Quality control of the final product (e.g. checking the script or recording or both) Other, please specify:	
In what language(s) do you write your audio descriptions?  Drop-down menu	5
When you write audio descriptions, do you work alone or in a team?  Always alone  Mainly alone  Sometimes alone and sometimes in a team  Mainly in a team  Always in a team	***
How often do you cooperate with persons with visual impairments when preparing audio descriptions?  always often sometimes rarely never	of the European Union
Is there anything you would like to add? (Optional)	

## SECTION 3: THE STATUS OF AD AND THE PROFESSIONAL CIRCLE ONLY FOR AUDIO DESCRIBERS

Did you	work in another profession before you became an audio describer?
	Yes
	No
If yes, w	what profession? Translator Audiovisual translator (e.g. subtitler, dubbing translator, etc.) Journalist Writer Teacher Radio/TV commentator
	Presenter
	Actor
	TV producer
	Other, please specify:
	currently work as an audio describer full time or do you have other jobs? I work as an audio describer full time I have other jobs (specify)
How oft	en do you ask the opinion of other audio describers to overcome specific AD problems? very often often sometimes rarely never

	ch do the solutions found in other audio descriptions influence your work? A lot Quite a lot Somewhat Very little Not at all
	aware of the existence of audio description guidelines? Yes No
	at type of guidelines are they? (multiple answers possible) National guidelines In-house guidelines Guidelines from other countries Guidelines I created I don't know
your AD	u always accepted all audio descripton jobs that have been offered to you, even if they fall outside specialization? Yes No
	nave enough time to satisfactorily audio describe the products that are commissioned to you? always often sometimes rarely never
a "craft"	opinion, is the work of the audio describer an "art" (an innate talent that can be refined on the job) or (an activity you learn, the result of specialized training)? definitely an "art" more of an "art" than a "craft" it is a bit of both more of a "craft" than an "art" definitely a "craft" than an "art" definitely a "craft"



How would you rate the following statements on a 1 to 5 scale (1 $-$ strongly disagree; 2 $-$ disagree; 3 $-$ undecided; 4 $-$ agree; 5 $-$ strongly agree)?	
The work of the audio describer is prestigious	
The work of the audio describer is well known by the general public	
The work of the audio describer is well known by blind users	
The work of the audio describer is stressful	
The work of the audio describer is demanding	
The work of the audio describer is well paid	
The work of the audio describer is satisfying	
The work of the audio describer is creative	
The work of the audio describer is socially useful	
In your opinion, which professional figure does a describer most closely resemble?  Audiovisual translator  Scriptwriter  Author  Artist  Technician  Actor  Presenter - commentator  Other, please specify:	
Is there anything you would like to add? (Optional)	

## SECTION 4: EDUCATIONAL BACKGROUND AND AD TRAINING ONLY FOR AUDIO DESCRIBERS

This section includes 7 questions.

	your educational background? (multiple answers possible) Language and linguistics Literature Translation Film and TV Studies Theatre studies Acting school Arts and/or museum studies Psychology Journalism or media studies Science Computer science and IT Other (specify)
Have yo	ou received specific AD training? Yes No
	what form? (multiple answers possible) workshop vocational course university course internship in-house training (conducted at a company/institution, etc.) one-to-one instruction other, please specify:
Did you	get a certificate after completing the training? Yes > go to following question No
If yes, h	nave you ever been asked to show that certificate in order to get work? Yes No

How do you continue to improve your skills and competences? (multiple answers possible)		
☐ Experience in the field		
☐ Participation in conferences, workshops, etc.		
☐ Doing research (e.g. gathering information on product, discussion with film/theatre		
directors/producers or with museum staff and curators, etc.)		
☐ In-house training (conducted at a company/institution, etc.)		
☐ Analysis of existing ADs (focusing on the solutions adopted by colleagues)		
☐ Study of existing material (guidelines, academic articles, books on AD, etc.)		
□ Not at the moment		
☐ Other, please specify:		
Have you ever taught AD yourself?		
□ Yes		
□ No		
Is there anything you would like to add? (Optional)		

## **SECTION 5: SKILLS AND COMPETENCES**

## **ONLY FOR AUDIO DESCRIBERS**

This is the last section of the questionnaire, and it includes 5 blocks. We are interested in your opinion and views on the type of skills, competences and activities you consider most appropriate and needed by professionals looking to work in this area. Please, rate the following items in terms of their significance, and tell us in the spaces provided about anything we missed.

1.

On a scale from 1 to 5 (1 - of no importance, 2 - of minor importance, 3 - neither important nor unimportant, 4 - important, 5 - extremely important), rate the following statements. **To deliver a good quality audio description, an audio describer should be able to** ... (Soft skills)

- ... solve problems
- ... have good communicative and interpersonal skills
- ... be assertive and fight for the quality of AD provision
- ... cope with time pressure
- ... organize work efficiently
- ... know when to call for expert help
- ... actively seek, evaluate, and if appropriate incorporate feedback
- ... work in a team with colleagues
- ... work in a team with blind patrons
- ... write quickly to a deadline
- ... improvise

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2.

On a scale from 1 to 5 (1 - of no importance, 2 - of minor importance, 3 - neither important nor unimportant, 4 - important, 5 - extremely important), rate the following statements. To deliver a good quality audio description, an audio describer should possess solid theoretical knowledge and understanding in the following areas:

- Audiovisual texts and multimodality (depending on your area of expertise, this can include for instance theatre semiotics, film studies, arts and museum studies, etc.).
- Media accessibility (standards, legislation, guidelines, principles and applicable scenario's, technologies, etc.)
- AD history, status, and applicable scenarios (e.g. museum AD, film AD, AD for live events, etc.)
- AD principles, guidelines and standards
- Target group: types of visual impairment, user perception and cognitive processing, disabled needs
- Translation studies and audiovisual translation

- Language and linguistics (e.g. knowing the principles of text analysis, text cohesion and coherence; handling literary devices such as the use of similes, metaphors and figurative language; coping with different levels of formality in language; etc.)
- Scriptwriting
- World knowledge

3.

On a scale from 1 to 5 (1 - of no importance, 2 - of minor importance, 3 - neither important nor unimportant, 4 - important, 5 - extremely important), rate the following statements. To deliver a good quality audio description, an audio describer should be able to possess solid technical knowledge and skills in the following areas:

- AD script writing and textual editing
- Use of AD software
- Technology of AD provision
- AD voicing
- AD recording
- Mixing AD with original sound

4.

On a scale from 1 to 5 (1 - of no importance, 2 - of minor importance, 3 - neither important nor unimportant, 4 - important, 5 - extremely important), rate the following statements. **To deliver a good quality audio description, an audio describer should be able to (textual and linguistic skills)**:

- ... express meaning succinctly
- ... select significant visual information
- ... use language that sparks the imagination
- ... compile an audio introduction
- ... provide the listener with a way of "seeing" what is described
- ... provide the listener with a way of "understanding" what is described
- ... possess an excellent command of mother tongue
- ... use non-ambiguous language
- ... use language that is suited to the product
- ... use language that is suited to the audience

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5. What are the most difficult aspects you find when you audio describe? Rate the following items on a scale from 1 to 5 (1 – extremely difficult, 2 – difficult, 3 – neither easy nor difficult, 4 – easy; 5 very easy)

- solving problems
- communicating and cooperating with others (peers and blind persons)
- being assertive and fighting for the quality of AD provision
- coping with time pressure
- organizing work efficiently
- knowing when to call for expert help
- actively seeking, evaluating, and if appropriate incorporating feedback
- working in a team with colleagues
- working in a team with blind patrons
- writing quickly to a deadline
- improvising (e.g. for live ADs)
- expressing meaning succinctly
- selecting significant visual information
- using language that sparks imagination
- choosing the most appropriate wording
- compiling an audio introduction
- providing the listener with a way of "seeing" what is described
- providing the listener with a way of "understanding" what is described
- possessing excellent command of mother tongue
- using non-ambiguous language
- using language that is suited to the product
- using language that is suited to the audience
- AD script writing and textual editing
- using AD software
- using technology of AD provision
- AD voicing
- AD recording
- mixing AD with original sound

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Is there anything you would like to add? (Optional)

This was the last section of the questionnaire. Thank you very much for completing it and helping us with our research. Results and updates will be available on the project website <a href="https://www.adlabproject.eu/">www.adlabproject.eu/</a>

## SECTION 2: USER EXPERIENCE FOR AD USERS ONLY

This section of the questionnaire is designed to gain knowledge on your frequency of use of 7 different types of audio description. For each type, you are given a choice of 5 possible answers. At the end of the questions you will find a text box where you can write your comments if your answer is not included on the list.

	n 1 of 7. When AD is available, how often do you use <b>film</b> audio description? very often often sometimes rarely never
	n 2 of 7. When AD is available, how often do you use <b>TV</b> audio description? very often often sometimes rarely never
	n 3 of 7. When AD is available, how often do you use <b>museum</b> audio description? very often often sometimes rarely never
	n 4 of 7. When AD is available, how often do you use <b>theatre</b> audio description? very often often sometimes rarely never
Questio	n 5 of 7. When AD is available, how often do you use <b>opera</b> audio description? very often often sometimes rarely never

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Question 6 of 7. When AD is available, how often do you use audio description for <b>other live events</b> ?
□ very often
□ often
□ sometimes
□ rarely
□ never
Question 7 of 7. When AD is available, how often do you use audio description of <b>teaching materials</b> ?  very often  often  sometimes  rarely never
Is there anything you would like to add? (Optional)

## SECTION 3: USER PERSPECTIVE ON THE WORK OF THE AUDIO DESCRIBER FOR AD USERS ONLY

There now follow 3 more questions. The first gives you a choice of 8 possible answers, the second gives you a choice of 6 answers. In each case, please choose the answer that applies.

In your	opinion, which professional figure does a describer most closely resemble?
	Audiovisual translator
	Scriptwriter
	Author
	Artist
	Technician
	Actor
	Presenter - commentator
	Other, please specify:
job) or choice o	opinion, is the work of the audio describer an "art" (i.e., an innate talent that can be refined on the a "craft" (i.e., an activity you learn, the result of specialized training)? This question gives you a of 6 answers.  definitely an "art" more of an "art" than a "craft" it is a bit of both more of a "craft" than an "art" definitely a "craft" I don't know
	ould you rate the following 9 statements on the work of the audio describer on a 1 to 5 scale (where 1

= strongly disagree; 2 = disagree; 3 = undecided; 4 = agree; 5 = strongly agree)?

- The work of the audio describer is prestigious
- The work of the audio describer is well known by the general public
- The work of the audio describer is well known by blind users
- The work of the audio describer is stressful
- The work of the audio describer is demanding
- The work of the audio describer is well paid
- The work of the audio describer is satisfying
- The work of the audio describer is creative
- The work of the audio describer is socially useful

## **SECTION 4: USER SATISFACTION**

## FOR AD USERS ONLY

This is the last and the longest section of the questionnaire. It includes 8 questions, each with a choice of several possible answers. The section closes with a text box for your comments, if any.

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s you a	
•	on also

Ц	skills)
	Technical aspects of the audio description that the describer cannot control (e.g. sound quality, mix of the AD with original sound
	question 4 of 8. Overall, what are the things you most dislike in an AD as far as the overall <b>quality of prmation</b> is concerned? This question gives you a choice of 12 answers, and multiple answers are e.
	The audio description is not coherent (i.e. does not makes comprehensible links between visual images, between images and sound and between images and dialogue)
	The audio description is not well synchronized with the dialogue and sound effects or with the images
	The audio description does not convey the world of the product (by product, we mean e.g. play, film, episode of a TV series or TV programme, work of art such as painting or artefact, etc.)
	The audio description does not make the product easy to follow
	The audio description includes too much information
	The audio description includes too little information
	The audio description does not make the product more enjoyable
	The audio description does not give you independence
	The audio description includes significant omissions (e.g. unexplained noises; unidentified characters)
	The audio describer gives their own opinion and prevents you from drawing your own conclusions

This is question 5 of 8. Overall, what are the things you most dislike in an AD as far as **language and style** are concerned? This question gives you a choice of 10 answers, and multiple answers are possible.

☐ The audio describer does not know what to say, how to say it, where to say it

☐ The audio describer talks over the dialogue or critical sound effects

- Lack of grammatically correct language
- Lack of comprehensible vocabulary
- Lack of comprehensible sentence structure
- Lack of evocative vocabulary
- Ambiguous language
- Language not suited to the product
- Language not suited to the audience
- Inaccurate use of words
- Too many repetitions
- The description is not engaging
- Lack of specialized language and terminology

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<b>aspects</b> are	e concerned? This question gives you a choice of 4 answers, and multiple answers are possible.
□ Vo □ Th	O timing ocal skills of the describer (ability to deliver AD clearly and engagingly) are mix of the AD with original sound echnical sound editing (e.g. cutting our repeats so the recording flows smoothly)
•	estion 7 of 8. Overall, what are the things you most dislike in an AD as far as the <b>textual aspects</b> are ? This question gives you a choice of 14 answers, and multiple answers are possible.
□ Ph □ La □ Se □ Ina □ La □ La □ La □ Fa □ Fa	eneral organization of the AD text braseology and wording ck of details deess of details election of visual information ability to use imagery that appeals to senses other than vision (e.g. touch, taste, smell) ability to use literary devices (e.g. simile or metaphor, etc.) ck of audio introductions ck of effective narrative (description fails to tell a story and engage the listener) ck of background and contextual information illure to provide an emotional experience illure to engage you illure to provide you with a way of "seeing" what is described illure to provide you with a way of understanding what is described
☐ Mo	estion 8 of 8. What are your hopes regarding AD? ore ADs will be offered in the future ne overall textual and linguistic quality of AD will improve ne overall technical quality of AD will improve her, please specify:
Is there any	ything you would like to add? (Optional)

This is question 6 of 8. Overall, what are the things you most dislike in an AD as far as the overall technical

This was the last section of the questionnaire. Thank you very much for completing it and helping us with our research. Results and updates will be available on the project website <a href="www.adlabproject.eu/">www.adlabproject.eu/</a>

## 20

## **SECTION 2 FOR SERVEICE PROVIDERS**

How Ion	ng have you been working as a service provider (in any area of AD, e.g. film, TV, live events)?
	Less than one year
	1-5 years
	6-10 years
	11-15 years
	16-20 years
	over 20 years
	pe of products do you offer most often as a service provider? (multiple answers possible) film TV museum theatre opera other live events AD of teaching materials other, please specify:
How mu	uch AD material have you provided over the years?
	Less than 50 hours
	51-150 hours
	151-300 hours
	Over 300 hours
	Other/comment:
(multipl	of the following stages of the production process does your company have more experience with? le answers possible) Writing and/or revising the AD script Translating AD scripts Using machine translation with post-editing Voicing the AD Assisting at recording the AD with voice talents Mixing the AD with the original soundtrack Quality control of the final product (e.g. checking the script or recording or both) Other, please specify:

In what language(s)	do you	provide	audio	descriptions?
Drop-down menu				

The work of the audio describer is socially useful

Are you av	
□ N □ Ir □ G	t type of guidelines are they? (multiple answers possible) lational guidelines n-house guidelines Guidelines from other countries Guidelines I created don't know
a "craft" (  d d m it d d	pointion, is the work of the audio describer an "art" (an innate talent that can be refined on the job) or (an activity you learn, the result of specialized training)? definitely an "art" than a "craft" than a "craft" tis a bit of both more of a "craft" than an "art" definitely a "craft" than an "art" definitely a "craft" don't know
	Id you rate the following statements on a 1 to 5 scale (1 $-$ strongly disagree; 2 $-$ disagree; 3 $-$ d; 4 $-$ agree; 5 $-$ strongly agree)?
	of the audio describer is prestigious
	of the audio describer is well known by the general public
	of the audio describer is well known by blind users
	of the audio describer is stressful
	of the audio describer is demanding of the audio describer is well paid
	of the audio describer is satisfying
	of the audio describer is creative
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In your	opinion, which professional figure does a describer most closely resemble?	
	Audiovisual translator	
	Scriptwriter	
	Author	
	Artist	
	Technician	
	Actor	
	Presenter - commentator	
	Other, please specify:	
Is there anything you would like to add? (Optional)		

## **SECTION 3: SKILLS AND COMPETENCES**

## **ONLY FOR SERVICE PROVIDERS**

This is the last section of the questionnaire, and it includes 5 blocks. We are interested in your opinion and views on the type of skills, competences and activities you consider most appropriate and needed by professionals looking to work in this area. Please, rate the following items in terms of their significance, and tell us in the spaces provided about anything we missed.

1.

On a scale from 1 to 5 (1 – of no importance, 2 – of minor importance, 3 – neither important nor unimportant, 4 – important, 5 – extremely important), rate the following statements. **To deliver a good quality audio description, an audio describer should be able to** ... (Soft skills)

- ... solve problems
- ... have good communicative and interpersonal skills
- ... be assertive and fight for the quality of AD provision
- ... cope with time pressure
- ... organize work efficiently
- ... know when to call for expert help
- ... actively seek, evaluate, and if appropriate incorporate feedback
- ... work in a team with colleagues
- ... work in a team with blind patrons
- ... write quickly to a deadline
- ... improvise

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2.

On a scale from 1 to 5 (1 - of no importance, 2 - of minor importance, 3 - neither important nor unimportant, 4 - important, 5 - extremely important), rate the following statements. To deliver a good quality audio description, an audio describer should possess solid theoretical knowledge and understanding in the following areas:

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- AD history, status, and applicable scenarios (e.g. museum AD, film AD, AD for live events, etc.)
- AD principles, guidelines and standards
- Target group: types of visual impairment, user perception and cognitive processing, disabled needs
- Translation studies and audiovisual translation

- Language and linguistics (e.g. knowing the principles of text analysis, text cohesion and coherence; handling literary devices such as the use of similes, metaphors and figurative language; coping with different levels of formality in language; etc.)
- Scriptwriting
- World knowledge

3.

On a scale from 1 to 5 (1 - of no importance, 2 - of minor importance, 3 - neither important nor unimportant, 4 - important, 5 - extremely important), rate the following statements. To deliver a good quality audio description, an audio describer should be able to possess solid technical knowledge and skills in the following areas:

- AD script writing and textual editing
- Use of AD software
- Technology of AD provision
- AD voicing
- AD recording
- Mixing AD with original sound

4.

On a scale from 1 to 5 (1 - of no importance, 2 - of minor importance, 3 - neither important nor unimportant, 4 - important, 5 - extremely important), rate the following statements. **To deliver a good quality audio description, an audio describer should be able to (textual and linguistic skills)**:

- ... express meaning succinctly
- ... select significant visual information
- ... use language that sparks the imagination
- ... compile an audio introduction
- ... provide the listener with a way of "seeing" what is described
- ... provide the listener with a way of "understanding" what is described
- ... possess an excellent command of mother tongue
- ... use non-ambiguous language
- ... use language that is suited to the product
- ... use language that is suited to the audience

5. In your opinion, what are the most difficult aspects of the work of the audio describer? Rate the following items on a scale from 1 to 5 (1 – extremely difficult, 2 – difficult, 3 – neither easy nor difficult, 4 – easy; 5 very easy)

- solving problems
- communicating and cooperating with others (peers and blind persons)
- being assertive and fighting for the quality of AD provision
- coping with time pressure
- organizing work efficiently
- knowing when to call for expert help
- actively seeking, evaluating, and if appropriate incorporating feedback
- working in a team with colleagues
- working in a team with blind patrons
- writing quickly to a deadline
- improvising (e.g. for live ADs)
- expressing meaning succinctly
- selecting significant visual information
- using language that sparks imagination
- choosing the most appropriate wording
- compiling an audio introduction
- providing the listener with a way of "seeing" what is described
- providing the listener with a way of "understanding" what is described
- possessing excellent command of mother tongue
- using non-ambiguous language
- using language that is suited to the product
- using language that is suited to the audience
- AD script writing and textual editing
- using AD software
- using technology of AD provision
- AD voicing
- AD recording
- mixing AD with original sound
- other, please specify:

Is there anything you would like to add? (Optional)

This was the last section of the questionnaire. Thank you very much for completing it and helping us with our research. Results and updates will be available on the project website <a href="www.adlabproject.eu/">www.adlabproject.eu/</a>